



MAINTENANCE & FIELD SERVICES

SETRA

maintenance





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SETRA

BEGAN AS A **COMPUTER SITE
PREPARATION COMPANY**
THAT EVOLVED INTO A
**FULL FLEDGE
DATA CENTER SYSTEMS
INTEGRATOR**



OUR JOURNEY

Our journey began in 1994, we evolved from pioneers in computer site preparation to become expert system integrators, providing end-to-end turn-key solutions in **Data Centers & Power, Fire & Security, Command & Control centers, Low Current systems, Automation, Maintenance and Networking.**

In addition to customized solutions, we provide the Saudi market with stocks of cables, batteries, cabinets, raised floors and other specialized products required in the development of the Kingdom's IT infrastructure.

Our highly qualified, experienced, and dedicated teams are the driving force behind the transformation from a strategic vision in Riyadh, into a company with more than 400 employees, with branches in Jeddah and Al Khobar, and a portfolio of clients across the length and breadth of the Kingdom of Saudi Arabia. We are committed to the continued pursuit of excellence in the industry; leveraging decades of experience, and constantly enhancing our solutions.

ABOUT MAINTENANCE & FIELD SERVICE UNIT



OUR MAINTENANCE AND FIELD SERVICE UNIT PROVIDES **HIGH-QUALITY** SERVICES TO MISSION CRITICAL FACILITIES & SPECIALIZED ACROSS THE KINGDOM OF SAUDI ARABIA.

WE MAINTAIN YOUR PEACE OF MIND.

CERTIFICATIONS



KEY FIGURES



Uptime Institute
Accredited Data Center
Specialists



80+
Trained Engineers &
Technicians



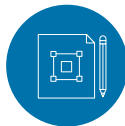
**Experts in Preventive &
Corrective** Maintenance for
Mission Critical Systems



Vendor-Certified
After-Sale Services



Testing as per **NFPA**
and Saudi Civil Defense
guidelines



400+
Projects Serviced
Yearly



2000+
Calls Yearly



Digital Platform
for Service Delivery
Salesforce Field Service





salesforce field service

MAINTENANCE OPERATING SYSTEM DIGITALLY POWERED BY SALESFORCE



OUR USE OF SALESFORCE WILL BENEFIT OUR CLIENTS DIRECTLY BY:

- Quicker service response time from our team
- System generated reports
- Service history by scanning QR codes
- Tracking your scheduled visits





POWER SYSTEMS MAINTENANCE

Planned and routine maintenance is essential to prolonging the life of your power systems and to ensure you have power when you need it most . **SETRA** can provide planned maintenance programs to help detect any problems before they become costly and improve your return on investment.

You can be confident that we will take care of your power systems and keep it them running at optimal performance levels.



OUR SERVICES INCLUDE:

- **UPS & UPS Battery** Preventive & Corrective Maintenance
- **Full Generator** Service
- **Emergency** Response
- **Spare parts** on a wide range of brands
- **Power Analytics & Recommendations**



OUR SERVICES



BATTERY REPLACEMENT & SERVICE

With readily available stocks from reputed brands such as:



Our testing Equipment:



OUR BATTERY MAINTENANCE SCHEME INCLUDES DIAGNOSTICS SUCH AS:

- Visual inspection
- Thermal imaging
- Recording of voltages
- Recording of room temperatures
- Connector torque settings.
- Industry leading equipment
- Data collection for detailed analysis and report generation
- Early identification of battery deterioration
- Impedance Testing





HVAC & CRAC MAINTENANCE



Computer room air conditioning (**CRAC**) systems are an essential component of a functional data center or server room. Maintenance of **CRAC** Units cannot be disregarded when it comes to keeping your business-critical systems operational uninterrupted.

OUR SERVICES INCLUDE:

- ≡ Preventive & Corrective Maintenance
- ≡ Spare parts & Consumables
- ≡ Installation & Relocation services
- ≡ Mechanical components
- ≡ Air Filters
- ≡ Refrigerants
- ≡ Compressors
- ≡ Coils
- ≡ Electrical Testing

SETRA IS THE SOLE DISTRIBUTOR OF UK MADE AIREDALE PRECISION **COOLING SOLUTIONS IN SAUDI ARABIA** AND OUR ENGINEERS ARE TRAINED AND CERTIFIED BY AIREDALE TO CARRY OUT PREVENTIVE AND **CORRECTIVE MAINTENANCE FOR AIREDALE EQUIPMENT.**

LOW CURRENT SYSTEMS MAINTENANCE



Routine testing and diagnostics of Low Current systems aim to prevent system failures and maintain continuous and faultless functioning over the lifetime of the system.

THE SERVICES WE PROVIDE:

- Testing as per NFPA and Saudi Civil Defence guidelines
- Routine and detailed checks
- 24/7 Monitoring and remote monitoring
- Visual inspections
- Fault resolution & Troubleshooting
- System upgrade
- Programming



SYSTEMS WE MAINTAIN:

- FIRE ALARM AND SUPPRESSION SYSTEMS
- ENVIRONMENTAL MONITORING SYSTEMS
- ACCESS CONTROL SYSTEMS
- VIDEO SURVEILLANCE SYSTEMS
- WATER LEAK DETECTION SYSTEMS
- SMOKE DETECTION SYSTEMS
- CHART RECORDERS (TEMPERATURE, HUMIDITY AND PRESSURE)
- EMERGENCY LIGHT SYSTEM
- BUILDING MANAGEMENT SYSTEMS



DATA CENTER CLEANING SERVICES



Data center dust and contamination can cause equipment to overheat, corrosion damage, electrical and mechanical failure. By keeping your data center clean and removing contaminants regularly, server room operators can protect their spaces from equipment damage and loss of up time.

OUR SERVICES INCLUDE:

Data Center Cleaning matching
ISO 14644-1 standard.

Raised Floor Replacement and Repair

Data Center Audit and Site Survey

WE MAINTAIN YOUR PEACE OF MIND

Our Maintenance Contracts are **tailor-made** for your budget and technical requirements. **Our service sales teams** are professional and extremely knowledgeable in your needs. Get the required maintenance your mission-critical system needs so that it will perform as planned with **maximum efficiency** and performance.

We provide full operation services for your whole data center infrastructure.



OUR CONTACTS



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for more information
about our services

